

15 September 2020

[Name and Address of Pet Coverholder]

Dear **[Name of Pet coverholder]**

IMPORTANT INFORMATION ABOUT ARCH PART VII TRANSFER

We are writing to you regarding the Irish Pet insurance business (“**Pet Insurance**”) you or an affiliate placed or administered on behalf of us, **Arch Insurance (EU) dac** (“**AIEU**”) (formerly Arch Mortgage Insurance dac).

We are writing to you to inform you that it is proposed that on 31 December 2020 **Arch Insurance (UK) Limited** (“**AIUK**”) will transfer (the “**Proposed Transfer**”) certain policy/policies or claim(s) in respect of risks located in the European Economic Area (“**EEA**”) (other than the United Kingdom) to AIEU. Both AIUK and AIEU are wholly-owned indirect subsidiaries of Arch Capital Group Ltd., along with other insurance and reinsurance companies (together referred to as the “**Arch Group**”).

All AIEU Pet Insurance policy/policies and any claim(s) under the Pet Insurance policy/policies will remain with AIEU and, therefore, will not be directly affected by the Proposed Transfer.

- **No changes are required to be made as a result of the Proposed Transfer to any contracts or agreements between you and AIEU or to the Pet Insurance policyholder documentation issued on our behalf to the Pet Insurance policyholders in Ireland.**

The Proposed Transfer must be carried out in accordance with the UK Financial Services and Markets Act 2000. This requires us to obtain approval from the High Court of England and Wales (the “**Court**”). **It is a legal requirement for us to contact AIEU’s policyholders, including all Pet Insurance policyholders, to inform them about the Proposed Transfer.**

Following the decision of the UK electorate to vote in favour of leaving the European Union (the “**EU**”), the Arch Group planned a restructuring of its UK and European operations in order to continue to service our European policyholders after the UK’s withdrawal from the EU and the expiration of the agreed transition period, which is expected on 31 December 2020.

Accordingly, AIUK proposes to transfer to AIEU all its general insurance business (excluding inwards reinsurance business) effected and/or carried out in any state within the EEA utilising AIUK’s freedom of establishment and/or freedom of services. This will include risks located in a state of the EEA (other than the UK) as well as AIUK policies held by policyholders established or resident in an EEA state (other than the UK).

What we need you to do

Please can you send the attached **AIEU Pet Insurance Policyholder Letter** to the AIEU Pet Insurance policyholders to whom you have sold or placed policies in the past and to any AIEU Pet Insurance policyholders who purchase policies through 31 December 2020. There is no need to continue to send the AIEU Pet Insurance Policyholder Letter after 31 December 2020. The AIEU Pet Insurance Policyholder Letter, which includes various attachments together forming a **“Communication Pack”**, may be provided by email or your usual method of communication with policyholders. AIEU undertakes to reimburse you any expenses you may incur in undertaking this request with appropriate documentation of such expenses.

We ask that the Communication Pack be sent to all relevant policyholders no later than 25 September 2020.

Where a Communication Pack is sent to a policyholder by email and you receive a “delivery failure notification”, we ask that you:

- review the email address of the policyholder in question to check that there are no obvious errors in the email address that have prevented the Communication Pack being delivered; and
- where either: (i) no such errors are identified; or (ii) an error is identified and the Communication Pack is re-sent by email to the corrected email address but a further “delivery failure notification” is received, please follow your “business as usual” gone-away process in attempting to contact the relevant policyholder. This should include using alternate available contact details (policyholder address and contact telephone number or agent’s email and contact telephone number) in order to send the Communication Pack by post or suitable alternative means.

Additional information for you

If you have any questions about the Proposed Transfer or our instructions to you, please contact us at Archpart7@archinsurance.co.uk or +44 (0)808 196 3200.

Additional information about the Proposed transfer is available on the Arch website: www.archcapgroup.com/Insurance/Arch-Part-VII:

- “Questions and Answers” about the Proposed Transfer;
- a summary of the legal document that sets out the terms of the Proposed Transfer (the **“Scheme Document”**);
- a summary of the Independent Expert’s report; and
- a copy of a legal notice setting out details of the Court hearing for the Proposed Transfer; (the **“Communication Pack”**).

Our goal is to ensure that we will be able to continue to provide insurance services to our EEA policyholders with a high service standard.

Yours sincerely,



Soren Scheuer

Arch Insurance (EU) dac, President & Chief Executive Officer