

2025 Claims Summer Internship

Role	8-week paid Summer Internship	Location	London
Department	Claims	Duration	Monday 23 rd June 2025 – Friday 15 th August 2025

About Arch Insurance International

- Arch Insurance International, part of the Arch Capital Group, is a market-leading insurer located in the UK. We provide a range of property, casualty, and specialty insurance for corporations, professional firms, and financial institutions across the UK, Europe and Internationally, with a significant presence in the Lloyd’s and London Underwriting market.
- Arch Insurance recognizes the need to be a digital insurer and as such has shifted focus from traditional technology initiatives to agile driven digital initiatives, leading the commercial & specialty insurance space. Arch offers an entrepreneurial work environment that empowers the individual and encourages constant learning and growth.
- People are at the centre of everything we do at Arch, and we are passionate about investing in the future talent of the insurance industry and providing early career paths where everyone can thrive. Our range of UK early careers programmes include summer internships, commercial insurance apprenticeships and graduate programmes.

Summer Internship Programme

The Claims Summer Internship is an 8-week focused placement, targeted to students entering the penultimate year of their undergraduate or graduate education. This will be an opportunity for the intern to embed themselves into the Claims department within Arch to obtain knowledge and professional skills, whilst gaining a comprehensive understanding of the distinct roles within the team.

Throughout the 8 weeks you will have the opportunity to:

- Assist in the management of bordereaux claims.
- Assist Claims Handlers with keeping updated correspondence on files.
- Where instructed, agree payments and reserves on relevant systems.
- Attend networking opportunities with our Brokers and experts
- Work independently on projects

Key Tasks & Responsibilities will include:

- Adhering to the Arch Insurance UK Ltd reserving philosophy and ensuring claims are reserved in a consistent and accurate manner.
- Responsibility for handling losses within delegated authority.
- Writing and reviewing internal large loss reports
- Representing Arch in a lead and follow capacity in the London market.
- Work alongside our technical experts i.e. lawyers, loss adjusters and forensic accountants.
- Review and provide feedback on the performance of Third Party Administrators (TPAs)



Summer Internship Programme – Skills Developed

Throughout the Summer Internship Programme, you will receive comprehensive training and support, to develop the following skills:

- Knowledge and understanding of the claims handling process, within the London Market.
- Communication & Negotiation Skills – ability to adapt your communication style for a variety of audiences.
- Commercial Thinking – understanding of the insurance market and its customers. Regulatory and Compliance awareness.
- Teamwork – ability to work as part of a team.
- Organizational discipline with ability to work independently using initiative and without guidance.
- Deliver Results – based on defined objectives and timescales.
- Ability to build and maintain both internal and external professional relationships.
- Proficient interpersonal, and written and oral communication skills, in addition to customer service skills to provide end user/business owner systems support.

Qualifications & Experience

- Expected/achieved minimum 2:1 classification in any degree discipline

Arch seeks candidates who have excelled in previous work experience, demonstrated outstanding academic and extracurricular achievement, possess strong analytical, quantitative, and interpersonal skills, and are enthusiastic about the insurance industry.

Key Dates

- **Wednesday 2nd October 2024:** Application window opens
- **Friday 24th January 2025:** Application window closes
- *Successful applicants will be contacted week commencing 27th January 2025 and invited to an online interview*
- **Monday 3rd February – Friday 14th February 2025:** Online interviews
- *Successful candidates will be sent offers week commencing 17th February 2025*
- **Monday 23rd June 2025 – Friday 15th August 2025:** Summer Internship