

BATTERY FIRE, MULTI-PARTY CLAIM

When one fire threatens to ignite a legal dispute...

Claim Type: Product Liability Payout: \$145,000

THE ARCH CLAIMS EXPERIENCE:

Speed – Moved quickly to investigate liability and negotiate a commercial resolution

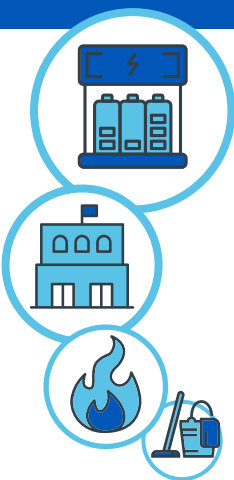
Clarity – Guided the Insured through a complex multi-party claim with confidence

Support – Worked alongside our client to achieve the best possible outcome

1

What Happened

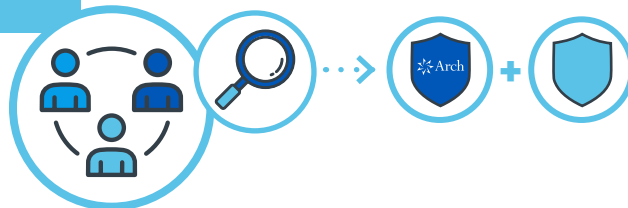
A battery storage system manufactured and supplied by our client was installed at a shopping centre. The unit caught fire, causing significant damage to both the system itself and surrounding third-party property.



2

The Fallout

The client was left facing clean-up costs, repair works, and a potential dispute with the Contract Works insurer.



3

The Challenge

With multiple parties involved and the cause of the fire under scrutiny, our client faced considerable liability exposure. Navigating a claim of this complexity, involving third-party property damage and a separate insurer, required careful investigation and a clear resolution strategy.



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Our Approach

Following thorough investigations, we formed the view that our client had liability exposure and moved swiftly to engage with the Contract Works insurer. Rather than allowing the matter to escalate into protracted and costly litigation, we negotiated a commercial settlement that was fair, efficient, and avoided unnecessary complexity.



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The Result

We made sure our client was fully covered for their Defence Costs and the agreed settlement, so they could put the matter behind them and move forward with confidence.

