

PROPERTY OWNERS (ONLINE INSURANCE)

Our enhanced property owners insurance, developed in 2025 in collaboration with our broker partners, delivers comprehensive protection tailored specifically for commercial and residential landlords, as well as those managing diverse property portfolios, with all risks coverage provided as standard.

Range of Coverage

- Your clients will benefit from all risks cover provided as standard, whilst we can offer you greater flexibility by writing larger risks of up to £15m any one location.
- A 35% day-one uplift, to protect against a possible shortfall in a claim payment due to inflation.
- £1m capital additions limit with £500,000 in respect of alteration, additions and improvements.
- £250,000 contract works cover.
- £50,000 damage to landscaped gardens.
- £5m POL cover as standard.
- £7,500 replacement locks and keys following theft.
- £5,000 tree felling or lopping.
- £1,000 removal of wasp and bee nests.
- Empty buildings – notification only required after 30 days.
- Failure of Other Insurances – 20% of total sum insured (£1m limit).
- Fly tipping cover up to £10,000.
- Glass cover automatically included.
- £25,000 Trace and access
- £25,000 loss minimisation
- £1m inadvertent failure to insure limit with £500,000 in respect of alteration, additions and improvements
- Average Waiver

Our Award-winning Team



Winner
2026 Underwriting
Service Quality Marquee



Winner
Insurance Times
Commercial Lines
Survey 2026, 5 Stars



Winner
5 Star Claims Winner
2025



Winner
Insurance Times
Awards 2025



Winner
Broker Partner of the Year

Core Appetite Overview

Offices & Surgeries	●
Warehouses including:	●
Motor Accessory Suppliers, Plumbers/ Builders Merchants	●
Industrial Unit including:	●
Precision Engineers, Metal Works Fabrication, Motor Repairers	●
Retailers including:	●
Hair & Beauty, Grocers, Newsagents, Clothing	●
Purpose Built Blocks of Flats:	●
Concrete Floors	●
Timber Floors	●
Listed Buildings	●

HOW WE WORK TOGETHER



Curious About Risk

We aim to navigate the evolving risk landscape with agility, understand our brokers' and insureds' goals and be proactive in exploring new opportunities.



Solution-focused

As specialists in our fields, we work hard to understand our customers' nuanced needs and work collaboratively with our brokers to deliver the most effective solutions.



Passionate About Service

We're empowered to make swift and informed decisions, communicate clearly and value face-to-face interactions to ensure responsive and accessible service.



A Dependable Partner

We seek to build enduring partnerships built on trust and integrity and work closely with our claims team to ensure holistic solutions for our customers.

KEY CONTACTS

Online

Arch Online Trading Team
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0344 892 0965

Arch Online Claims

archonlineclaims@archinsurance.com
0345 258 3881

Broker Relationship Development Manager

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Partnering with a Leading Global Insurer

We are proud to be part of Arch Capital Group Ltd, an S&P 500 company and a leading diversified insurer and reinsurer with over 8,000 global employees.



Scan QR code
or click to view
a Consolidated
ACGL Corporate
Overview

45%

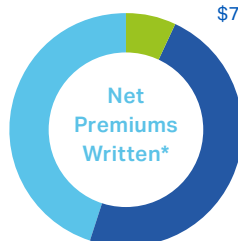
Reinsurance
\$7.3B

7%

Mortgage
\$1.1B

48%

Insurance
\$7.7B



Arch Capital Group Ltd. Overview*



Market
Capitalisation

US \$35.6B*



Total Gross
Premiums Written

US \$22.8B*



Total
Assets

US \$85.2B*

*Information as of June 30, 2026. Excludes the results of Sommers Holdings Ltd. (formerly Watford Holdings Ltd.)

Our Claims Philosophy

Our claims philosophy is founded on five key services principles:



SPEED



RELATIONSHIPS



EXPERTISE



**CUSTOMER
-ORIENTED**



COMMUNICATION

For more information, visit our Online Property Owners website page www.archinsurance.co.uk

Pursuing Better Together*

Pursuing Better Together encapsulates how we always aspire to do business at Arch Insurance.

It is an approach that is based on collaboration, responsiveness and a genuine commitment to continually raising the bar.

It is our promise to our brokers, colleagues and other partners to:

- Listen, share insights and work together to deliver informed solutions.
- Build trusting, respectful and responsive relationships.
- Understand your goals and explore possibilities together.

Arch Insurance

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