

MOTOR FLEET

Introducing Motor Fleet

A Defaqto 5-star rated policy providing a comprehensive range of features and benefits for fleets of four or more, private cars, commercial vehicles or special types tailored for your client by our regional team of experienced motor fleet underwriters. Our knowledgeable underwriters are based across the country, and are on hand to provide assistance.

Product Benefits

- New vehicle replacement for Private Cars and Commercial Vehicles 7.5T or less which are less than 12 months old.
- Free courtesy car or car derived van while your vehicle is being repaired in our approved repairer network.
- Cover for loss or damage to electric vehicle battery or batteries, including damage because of a power surge whilst charging.
- Cover provided for the electric charging wall box along with charging cables and/ or connector.
- A wide range of standard extensions.
- Uninsured loss recovery included automatically and cover includes hire assist; a hire vehicle provided free of charge for up to 14 days if your vehicle is stolen or not able to be driven due to fire damage.
- Child seat replacement.
- Access to supporting motor documents, including driver handbooks, accident report forms, safe driving policies and vehicle maintenance checklists.

Risk Appetite Overview

Builders.	●
Electricians.	●
Engineers.	●
Manufacturers.	●
Plumbers.	●
Property Maintenance.	●
Motor Factors.	●
Security Services.	●



SCAN here

Our Award-winning Team



Winner
2026 Underwriting
Service Quality Marquee



Winner
Insurance Times
Commercial Lines
Survey 2026, 5 Stars



Winner
5 Star Claims Winner
2025



Winner
Insurance Times
Awards 2025



Winner
Broker Partner of the Year

HOW WE WORK TOGETHER



Curious About Risk

We aim to navigate the evolving risk landscape with agility, understand our brokers' and insureds' goals and be proactive in exploring new opportunities.



Solution-focused

As specialists in our fields, we work hard to understand our customers' nuanced needs and work collaboratively with our brokers to deliver the most effective solutions.



Passionate About Service

We're empowered to make swift and informed decisions, communicate clearly and value face-to-face interactions to ensure responsive and accessible service.



A Dependable Partner

We seek to build enduring partnerships built on trust and integrity and work closely with our claims team to ensure holistic solutions for our customers.

KEY CONTACTS

Underwriting

For more information please speak to your local Arch branch.

Claims

Arch UK New Claims Team

newUKmotorclaims@archinsurance.com
0333 207 2262

Arch UK Existing Claims Team

UKmotorclaims@archinsurance.com
0333 207 2262

Partnering with a Leading Global Insurer

We are proud to be part of Arch Capital Group Ltd, an S&P 500 company and a leading diversified insurer and reinsurer with over 8,000 global employees.

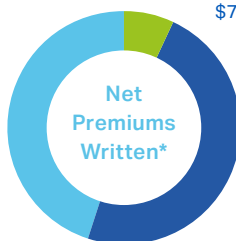


Scan QR code
or click to view
a Consolidated
ACGL Corporate
Overview

45%
Reinsurance
\$7.3B

7%
Mortgage
\$1.1B

48%
Insurance
\$7.7B



Arch Capital Group Ltd. Overview*



Market
Capitalisation

US \$35.6B*



Total Gross
Premiums Written

US \$22.8B*



Total
Assets

US \$85.2B*

*Information as of June 30, 2026. Excludes the results of Sommers Holdings Ltd. (formerly Watford Holdings Ltd.)

Our Claims Philosophy

Our claims philosophy is founded on five key services principles:



SPEED



RELATIONSHIPS



EXPERTISE



**CUSTOMER
-ORIENTED**



COMMUNICATION

For more information about Arch Insurance UK Regional Division, please speak to your local branch.

Pursuing Better Together*

Pursuing Better Together encapsulates how we always aspire to do business at Arch Insurance.

It is an approach that is based on collaboration, responsiveness and a genuine commitment to continually raising the bar.

It is our promise to our brokers, colleagues and other partners to:

- Listen, share insights and work together to deliver informed solutions.
- Build trusting, respectful and responsive relationships.
- Understand your goals and explore possibilities together.

Arch Insurance

10 Fenchurch Avenue, London, EC3M 5BN

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