

Introducing Motor Fleet (Online)

A Defaqto 5-star rated policy providing a comprehensive range of features and benefits, our Motor Fleet (online) insurance is available for fleets between three and 15 vehicles and includes cover for private cars, commercial vehicles and special types, via Acturis imarket

Product Benefits

- New vehicle replacement for Private Cars and Commercial Vehicles 7.5T or less which are less than 12 months old.
- Courtesy car or car derived van while your vehicle is being repaired in our approved repairer network.
- Cover for loss or damage to electric vehicle battery or batteries, including damage because of a power surge whilst charging.
- Cover provided for the electric charging wall box along with charging cables and/ or connector.
- A wide range of standard extensions.
- Uninsured loss recovery included automatically and cover includes hire assist; a hire vehicle provided free of charge for up to 14 days if your vehicle is stolen or not able to be driven due to fire damage.
- Child seat replacement.
- Access to supporting motor documents, including driver handbooks, accident report forms, safe driving policies and vehicle maintenance checklists.

Risk Appetite Overview

Builders.	
Electricians.	
Engineers.	
Manufacturers.	•
Plumbers.	•
Property Maintenance.	•





Our Award-winning Team



5 Star Claims Winner 2025



2025 Underwriting Service Quality Marque



Winner Broker Partner of the Year



Winner Insurance Times Commercial Lines Survey 2025, 5 Stars

Pursuing Better Together®





A.M. Best Company



HOW WE WORK TOGETHER





Curious About Risk We aim to navigate the evolving risk landscape with agility, understand our brokers' and insureds' goals and be proactive in exploring new opportunities.



Solution-focused As specialists in our fields, we work hard to understand our customers' nuanced needs and work collaboratively with our brokers to deliver the most effective solutions.



Passionate About Service We're empowered to make swift and informed decisions, communicate clearly and value face-to-face interactions to ensure responsive and accessible service.



A Dependable Partner We seek to build enduring partnerships built on trust and integrity and work closely with our claims team to ensure holistic solutions for our customers.

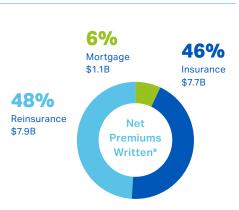
KEY CONTACTS

Partnering with a Leading Global Insurer

We are proud to be part of Arch Capital Group Ltd, an S&P 500 company, and leading diversified insurer and reinsurer with over 7,000 global employees.



Scan QR code or click to view a Consolidated **ACGL Corporate** Overview



Arch Capital Group Ltd. Overview*



Market Capitalisation

US \$34B



Total Gross Premiums Written

US \$22.9B



Assets

US \$78.8B

Information as of June 30, 2025. Excludes the result of Somers Holdings Ltd. (formerly Watford Holdings Ltd.)

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Claims

Arch UK New Claims Team newUKmotorclaims@archinsurance.com 0333 207 2262

Arch UK Existing Claims Team UKmotorclaims@archinsurance.com 0333 207 2262

Our Claims Philosophy

Our claims philosophy is founded on five key services principles:













COMMUNICATION

SPEED

Information as of January 1, 2025.

RELATIONSHIPS

CUSTOMER

For more information about Arch Insurance UK Regional Division, please speak to your local branch.

Pursuing Better Together[®]

Pursuing Better Together encapsulates how we always aspire to do business at Arch Insurance.

It is an approach that is based on collaboration, responsiveness and a genuine commitment to continually raising the bar.

It is our promise to our brokers, colleagues and other partners to:

- Listen, share insights and work together to deliver informed solutions.
- Build trusting, respectful and responsive relationships.
- Understand your goals and explore possibilities together.

Arch Insurance

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linkedin.com/company/arch-insurance-uk-limited

slipcase.com/company/arch-insurance

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