

## **Introducing Motor Fleet**

A Defaqto 5-star rated policy providing a comprehensive range of features and benefits for fleets of four or more, private cars, commercial vehicles or special types tailored for your client by our regional team of experienced motor fleet underwriters. Our knowledgeable underwriters are based across the country, and are on hand to provide assistance.

## **Product Benefits**

- New vehicle replacement for Private Cars and Commercial Vehicles 7.5T or less which are less than 12 months old.
- Free courtesy car or car derived van while your vehicle is being repaired in our approved repairer network.
- Cover for loss or damage to electric vehicle battery or batteries, including damage because of a power surge whilst charging.
- Cover provided for the electric charging wall box along with charging cables and/ or connector.
- A wide range of standard extensions.
- Uninsured loss recovery included automatically and cover includes hire assist; a hire vehicle provided free of charge for up to 14 days if your vehicle is stolen or not able to be driven due to fire damage.
- Child seat replacement.
- Access to supporting motor documents, including driver handbooks, accident report forms, safe driving policies and vehicle maintenance checklists.

## **Risk Appetite Overview**

Builders.	
Electricians.	
Engineers.	•
Manufacturers.	•
Plumbers.	•
Property Maintenance.	•
Motor Factors.	•
Security Services.	•





# **Our Award-winning Team**



5 Star Claims Winner 2024



2025 Underwriting Service Quality Marque



Winner Broker Partner of the Year



Winner Insurance Times Commercial Lines Survey 2025, 5 Stars

Pursuing Better Together® Financial Strength Ratings Arch Insurance Company'











# **HOW WE WORK TOGETHER**





**Curious About Risk** We aim to navigate the evolving risk landscape with agility, understand our brokers' and insureds' goals and be proactive in exploring new opportunities.



Solution-focused As specialists in our fields, we work hard to understand our customers' nuanced needs and work collaboratively with our brokers to deliver the most effective solutions.



Passionate About Service We're empowered to make swift and informed decisions, communicate clearly and value face-to-face interactions to ensure responsive and accessible service.



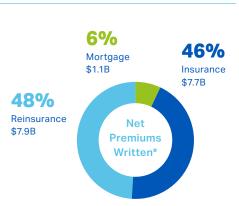
A Dependable Partner We seek to build enduring partnerships built on trust and integrity and work closely with our claims team to ensure holistic solutions for our customers.

## Partnering with a Leading Global Insurer

We are proud to be part of Arch Capital Group Ltd, an S&P 500 company, and leading diversified insurer and reinsurer with over 7,000 global employees.



Scan QR code or click to view a Consolidated **ACGL Corporate** Overview



### **KEY CONTACTS**

### Underwriting

For more information please speak to your local Arch branch.

#### **Claims**

Arch UK New Claims Team

newUKmotorclaims@archinsurance.com 0333 207 2262

Arch UK Existing Claims Team

UKmotorclaims@archinsurance.com 0333 207 2262

### Arch Capital Group Ltd. Overview\*



Market Capitalisation

**US \$34B** 



**Total Gross** Premiums Written

US \$22.9B



Assets

**US \$78.8B** 

# Our Claims Philosophy

Our claims philosophy is founded on five key services principles:













SPEED

RELATIONSHIPS

CUSTOMER

COMMUNICATION

For more information about Arch Insurance UK Regional Division, please speak to your local branch.

# **Pursuing Better Together**<sup>®</sup>

Pursuing Better Together encapsulates how we always aspire to do business at Arch Insurance.

It is an approach that is based on collaboration, responsiveness and a genuine commitment to continually raising the bar.

It is our promise to our brokers, colleagues and other partners to:

- Listen, share insights and work together to deliver informed solutions.
- Build trusting, respectful and responsive relationships.
- Understand your goals and explore possibilities together.

#### Arch Insurance

10 Fenchurch Avenue, London, EC3M 5BN

- linkedin.com/company/arch-insurance-uk-limited
- slipcase.com/company/arch-insurance

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