

## Arch Insurance UK Key Claims Contacts

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Name	Job Role	Direct Dial	Mobile	Email
Craig Ashcroft	VP, Regional Claims Manager		07718 117 300	cashcroft@archinsurance.com
Adam Waterstreet	Claims Relationship Manager		07435 176 414	awaterstreet@archinsurance.com

### Arch Claims Contacts – Motor

Name	Job Role	Direct Dial	Mobile	Email
Amanda Chilcott-Perks	Motor Claims Account Manager		07442 820 363	achilcott@archinsurance.com
Andrew Leadsford	Senior Claims Handler		07468 013 584	aleadsford@archinsurance.com

Escalation Motor Claims  **EscalationUKMotorClaims@archinsurance.com**

 New claims: **0333 207 2262** or **+44 203 023 3383** outside UK  **newUKmotorclaims@archinsurance.com**

 Existing claims: **0333 207 2262** or **+44 203 023 3383** outside UK  **UKmotorclaims@archinsurance.com**

### Arch Claims Contacts – E-Trade Non-Motor

Name	Job Role	Direct Dial	Mobile	Email
Louise Elliott	Assistant Claims Manager	01206 258757		lelliott@archinsurance.com

 Our general helpline: **0344 892 0967**  **Commercial.Claims@archinsurance.com**

### Arch Claims Contacts – Commercial Non-Motor

Name	Job Role	Direct Dial	Mobile	Email
Chantelle Thornley	Major Loss Claims Team Manager	0161 2506 615		cthornley@archinsurance.com
Louise Barnes	Property Claims Team Manager	0161 2356 561		lbarnes@archinsurance.com
Chris Aitken	Swift Claims Team Manager	0161 5130 128		caitken@archinsurance.com
Stephen Sargeant	Liability Claims Team Manager	0161 5043 219		ssargeant2@archinsurance.com

 Our general helpline: **0345 258 3880**  **Commercial.Claims@archinsurance.com**

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5 Star Claims Winner  
2024



**Winner**  
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**Winner**  
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**Winner**  
Insurance Times Commercial Lines  
Survey 2025, 5 Stars

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