

**Arch Insurance Company** 

A Missouri Corporation

ADMINISTRATIVE OFFICE One Liberty Plaza, 53<sup>rd</sup> Floor New York, NY 10006 T: 800 817 3252

# **APPLICATION FOR COMPANY SPONSORED INSURANCE** AGENTS ERRORS AND OMISSIONS INSURANCE

## **All Questions Must be Answered Completely**

#### Α. **QUESTIONS APPLICABLE TO INSURANCE AGENTS**

1. Name of Insurance Company:				
2. Address:				
3. Number of agents:				
		Part time agents		
Retired	Other (specify)			
* Number who are also Registered	Representatives			
4. Are your agents: Employees	Independent Contracto	orsCaptive/Career		
Brokers Oth	er (specify)			
5. Does the sponsoring insurance co	mpany have the first right o	of refusal? Yes 🗌 No 🗌		
6. Percentage of agent's products sold with the sponsoring insurance company:%				
7. Agents average length of service with the sponsoring insurance company:				
8. Is there a minimum commission requirement to remain contracted? Yes 🗌 No 🗌				
If yes, what amount?				
9. a. Is professional liability coverag	e mandatory? Yes 🗌	No 🗌		
b. What is the expected level of p	participation in the sponsor	ing insurance company's program?		

- 10. How many agents currently have professional liability coverage:
- 11. a. During the past three (3) years, has the name of the sponsoring insurance company been changed or has any other company been purchased, merged or consolidated with the sponsoring insurance company?

	If yes, please give details.
	b. Has your company publicly disclosed that there is any merger, acquisition, divestiture or tender offer being considered?
	If yes, to either, please give details.
12.	Projected increase or decrease in the number of agents headcount this year:
	Increase Decrease
	Number of agents with in force contracts at the end of the year for the past three (3) calendar years?
	Prior Year: Second Prior Year: Third Prior Year:
13.	Attrition rate in the first year of appointment:
	Of the original agents appointed, what percentage remain after five (5) years:%
14.	a. Number of agent contracts terminated by the sponsoring insurance company in the past three (3) years for other than lack of production:
	b. Number of agent contracts reinstated by the sponsoring insurance company in the past three (3) years:
15.	What level of management of the sponsoring insurance company is responsible for the daily performance of your agents?
	a. Do they countersign all of their agents' applications? Yes No
	b. Describe the supervising procedures used by the General Agent or Agency Managers to monitor their agents' performance. (Please attach a separate sheet).
	c. Do your underwriters have a method to relay information regarding questionable procedures of your agents? (If yes, please describe on separate sheet.) Yes No
	d. How many employees are in the compliance department?
	e. What internal audit protocols are in place? (Please attach a separate sheet).

- f. Is the sponsoring insurance company a member of IMSA?
- 16. Do your General Agents or Agency Managers provide part time agents/brokers other than your Career Agents access to the sponsoring insurance company products?

No 🗌

Yes

	If yes, please describe:
17.	What level of management at the sponsoring insurance company is responsible for the performance of your Agency Managers or General Agents?
	Please describe the procedures for supervising your Agency Managers or General Agents. (Please attach a separate sheet).
18.	What is the highest policy limit offered by the sponsoring insurance company?
19.	What is the average policy limit offered by the sponsoring insurance company?
	Please describe the minimum qualifications that the sponsoring insurance company requires of the prospective agents? (Please attach a separate sheet)
21.	Who at the sponsoring insurance company is responsible for hiring the agents?
22.	a. Do your agents sell life insurance products? Yes No
	i. Affiliated Company ii. Other
	b. Do your agents sell property/casualty insurance? Yes No
	i. Affiliated Company ii. Other
23.	a. How many agents are licensed to sell life insurance products?
	b. How many agents are licensed to sell property/casualty insurance?
24.	a. What percentage of the sponsoring insurance company's gross written premium is generated from life insurance products?%
	b. What percentage of the sponsoring insurance company's gross written premium is generated from property and casualty insurance products? <u>%</u>
25.	Describe the sponsoring insurance company's training procedures. (Include on a separate sheet the

25. Describe the sponsoring insurance company's training procedures. (Include on a separate sheet the person responsible for the training, the number of hours of training required before an agent is allowed to sell the sponsoring insurance company's products on his or her own, and who certifies the completion of the training. Please include your career path diagram).

26.	Are customer's acc If yes: a. How ofter						j	
		ompliance staff?						
	••	ications undergo v, and suitability?	supervisory Yes	review and	written ap No	proval	for co	mpleteness,
27.	Describe customer	complaint proced	lures on a se	parate sheet				
28.	Do your agents hav	ve an association a	at the sponso	oring insurand	ce company	? Yes		No 🗌
29.	Does the sponsorir	ng insurance comp	oany provide	your agents	a periodical	? Yes		No 🗌
	If yes: a. within th	ie sponsoring insu	rance compa	ny?		Yes		No 🗌
	b. from oth	ner external profes	sional associ	ation?	Yes 🗌		No	
	lf yes, please provi	de samples of the	periodical.					
30.	Please list any E&C	) coverage for the	last three (3)	) years.				
		Last Year		Second Pr	ior Year	Th	nird Pric	or Year
	CARRIER							
	LIMITS							
	DEDUCTIBLE							
	TYPE OF COVER*							
	EXPIRED**							
	* Occurrence or Cla	ims Made	** Month/Da	ay/Year requi	ired			
	Retroactive Date.							
31.	Please attach a co runs shall include expense reserves, reserves or paid description of the	e the following i paid loss and exp loss and expens	nformation: pense. In add e in the am	claimant, a dition, for cl	gent, date aims with co	of not ombine	ice, op ed loss	en loss and and expense
32.	What percentage of	of participation is	expected in t	his errors and	d omissions	insurar	nce pro	gram?
	First year			Second ye	ar			

33. How often are you prepared to furnish a list of agents?

Monthly\_\_\_\_\_ Quarterly \_\_\_\_\_ Semi Annually \_\_\_\_\_

34. a. Coverage Currently b. History of Company's Gross Revenues Requested (o) (current year\* and 2 prior years)

		1 <sup>st*</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>
Property	& Casualty	\$		
Homeowi	ners	\$		
<ul> <li>Auto</li> </ul>		\$		
Commerce		\$		
• Other: sp		·		
		\$		
·				
Life	9	\$		
		·		
A&H	9	\$		
Disability		\$		
Annuities		\$		
Pension 8	& Profit Sharing	\$		
Mutual Fi	unds	\$		
Limited P	artnership &			
Unit Inves	stment Trusts	\$		
Financial	Planning	\$		

### B. SUPPLEMENTAL QUESTIONS REGARDING REGISTERED REPRESENTATIVES

If you have requested coverage for Registered Representatives, Mutual Funds, Limited Partnerships, Unit Investment Trusts, please complete questions 1 through 25 below.

1. a. Name of Broker/Dealer Organization:

b. Is a second screening of agents completed by the Broker/Dealer before an appointment is made: Yes \_\_\_\_\_ No \_\_\_\_\_ Please explain:

2. Who has the authority to accept new accounts:

3. Are confidential customer questionnaires required by the Broker/Dealer? Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, please submit a copy of the questionnaire.

. Do you require registered representatives to document each sale with a suitability checklist that evidences the suitability determination, contact customers for current information in order to assess suitability and liquidity needs, and advise the customer not to purchase the product where it appears to be unsuitable? Yes No			
5. Are customer's accounts revie	ewed on a periodic basis? Ye	s 🗌 No 🗌	
6. a. Total number of Customer	Accounts		
(i) Of the total, what n	umber are Margin Accounts?		
(ii) Of the total, what r	umber are Discretionary Acc	ounts?	
	presentatives and/or Office s & Titles)		
b. Of the total number of acco	punts,		
(i) What percent are in (ii) What percentage a	dividual?% Instituti re Other?%	onal?% or Corpo Please describe	vrate?%
c. Total asset value of custom	er accounts. \$	As of:	
7. Do any registered representatives sell through or have offices in banks, savings and loans, credit unions or similar institutions? Yes No			
If "yes" describe on an attachment what procedures are used to differentiate the securities sold by the registered representative from the insured C.D.'s sold by the banking organization and to ensure that the purchaser knows the risks.			
8. Products and Services (On a consolidated basis for Broker/Dealer, its parents, subsidiaries and affiliates for which insurance is requested).			
a. Split the current year's co	nmission income into percen	tages by the products liste	ed below:
Total Stocks:%	Derivatives:	% Total Ltd. Partne	rships%
Listed:%	· · ·	_% Registered:	%
Unlisted:%	Repurchase Agreements Other Short Term Note	_% Unregistered:	%
Penny:% (Unlisted Trading for Less than a dollar)	<b>Option Contracts:</b> (Stocks, Index, etc.)	_% Total Annuities	%

Variable

Future Contracts: \_\_\_\_%

(Commodities, currency, etc.)

%

	"Junk"	% He	dge Funds	%	Health & Disability	%
	Unregistered Stocks & Bonds	%			Insurance:	%
					<b>Other</b> (Specify on Attachment)	%
				Т	<b>DTAL</b> 100%	
9. \	What is the average	size dollar tra	de? \$		_	
10.	Do you offer any p	proprietary pro	oducts? Yes 🗌	No 🗌	If yes, how many?	
	Please describe					
	agency?	ry products r	egistered either	with the SEC c	or an appropriate state	regulatory
	If "No", please exp	blain:				
12.					If yes, please describ	
C		onded to in a	timely manner, a	•	including the procedure nplaints are actively mo	•
14.	Are appointments	s with non-af	filiated Broker/D	ealer Organizat	ions permitted? Yes	] No 🗌
	Do you wish to co non-affiliated comp		vities of agents t No	that have a seco	ond Broker/Dealer relat	ionship in a
	If yes, the number	of agents rec	uesting this cove	rage		
	Name of the non-a	affiliated Brok	er/Dealer.			
	i					
	ii					

16. Describe the procedures for monitoring the performance of approved products.

17. a. Describe the procedures for reviewing new accounts, and investments. Is computer model used or provided? Yes N	d for determining suitability of
b. Do you maintain procedures to screen for specific suitability issue do not match investment objectives and investments that exceed a customer's liquid net worth? Yes No	
c. Do you maintain controls to prevent registered represerved recommending that a customer mortgage his or her home for the variable life insurance? Yes No	
18. Describe the procedures of verifying customer orders and det accurate and received on time.	ermining that confirmations are
<ol> <li>Do you require that written and accurate disclosures are made to products, including fees, risks and tax implications? Yes No</li> </ol>	
20. a. Describe the procedures for recruiting and selecting Registered Re	epresentatives
b. Do you maintain comprehensive and current written supervisory of every sale of a variable product to ensure that it was appropr premium payments to underlying funds? Yes No	
c. Do you require that effective training programs are given to regis supervisory oversight of attendance at and content of such program	
21. Describe the training provided to Registered Representatives.	
<ol> <li>Describe the procedures for monitoring the Registered Representat federal statutes and regulations.</li> </ol>	

23. Describe procedures for monitoring Registered Representatives sales activity outside of the Broker/Dealer.

24.	Do you have any investmen (5%) percent or more to Regist describing the investment p products.	tered Representatives? Yes	No If "Yes"	', attach full details
25.	Is an Arbitration Agreement cla	ause routinely used with inve	stors? Yes 🗌	No 🗌
	If "No", are you planning to imp	lement its use? Yes 🗌	No 🗌 If "No", y	why not?
26.	Name and address of clearingh	iouse used.		
с. (	QUESTIONS APPLICABLE TO ALL	COVERAGES REQUESTED		
1. l	imits of Liability requested:			
	Each Claim/Each Named Insured: \$	Aggregate/Each Named Insured: \$	Policy Aggrega	ite:\$
2. I	ndividual at the sponsoring insomissions insurance program:	surance company who has <sup>-</sup>	the authority to aff	irm this errors and
	Name:			
	Address:			
	Title:			
3. I	Professional Liability Claim Inforr	nation.		

a. Does any prospective insured person or entity have knowledge or information of any fact or circumstance or any actual or alleged act, error or omission which may reasonably be expected to give rise to a claim being made against the applicant or its directors, officers, agents or employees (include on a separate sheet description of method pursuant to which sponsoring insurance company applicant secures information from applicant agency force responsive to this question)?

Yes 📃 🛛 No 🗌

If yes, please explain in detail:

b. Have any errors or omissions, judgment, settlement, payment, claim or suit seeking compensatory, punitive, exemplary, or extra contractual damages been made during the last five (5) years against the applicant or any of its directors, officers, agents or employees? Yes No

If yes, please provide by attachment a listing of all such judgments, settlements, payments, claims or suits made in the past five (5) years, including details as to the date of the claim or suit, nature of the allegations, amount of damages sought, amount paid and current status.

# IT IS AGREED WITH RESPECT TO QUESTIONS C.3.a AND C.3.b THAT ANY CLAIM ARISING THEREFROM (WHETHER OR NOT DISCLOSED HEREIN), IS EXCLUDED FROM THE PROPOSED COVERAGE.

### Please attach three (3) copies of:

- a. agents contracts,
- b. underwriting guidelines,
- c. originals of the stockholders report or mutual policyholders report,
- d. originals of the 10K reports, and
- e. sample of sales/marketing illustrations.

### Comments:

THE APPLICANT REPRESENTS THAT THE STATEMENTS AND FACTS MADE IN THIS APPLICATION ARE TRUE AND THAT NO MATERIAL FACTS HAVE BEEN OMITTED OR MISSTATED. IT IS FURTHER AGREED BY THE APPLICANT THAT EACH POLICY OR RENEWAL THEREOF, IF ISSUED, IS ISSUED IN RELIANCE UPON THE TRUTH OF THE REPRESENTATIONS AND INFORMATION IN THE APPLICATION. The undersigned(s) certifies that he/she is the duly authorized representative(s) of the applicant which submits this application to the Company for a Policy of insurance. The statements and information above and all schedules and documents submitted, are deemed parts of the application (all of which schedules and documents shall be deemed attached to the Policy as if physically attached thereto), and the word application refers to all the foregoing.

Applicant acknowledges a continuing obligation to report to us as soon as practicable any material changes in the facts and statements above, and in each supplemental application, of which applicant becomes aware after signing the application.

Completion of this application does not bind coverage. Applicant's acceptance of the Company's quotation is required prior to binding coverage and Policy issuance. It is agreed that this form shall be the basis of the contract should a Policy be issued.

### **Fraud Prevention - General Warning**

**NOTICE**: Any person who knowingly, or knowingly assists another, files an application for insurance or claim containing any false, incomplete or misleading information for the purpose of defrauding or attempting to defraud an Insurance Company may be guilty of a crime and may be subject to criminal and civil penalties and loss of insurance benefits.

**NOTICE TO ARKANSAS APPLICANTS:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit, or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

NOTICE TO CALIFORNIA APPLICANTS: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

NOTICE TO COLORADO APPLICANTS: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an Insurance Company for the purpose of defrauding or attempting to defraud the Company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any Insurance Company or agent of an Insurance Company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

NOTICE TO DISTRICT OF COLUMBIA APPLICANTS: Warning, it is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**NOTICE TO FLORIDA APPLICANTS:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony in the third degree.

NOTICE TO IDAHO APPLICANTS: Any person who knowingly and with intent to injure, defraud, or deceive any Insurance Company, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

NOTICE TO INDIANA APPLICANTS: Any person who knowingly and with the intent to defraud an insurer files a statement of claim containing any false, incomplete or misleading information commits a felony. 05 CAP0003 00 12 04

**NOTICE TO KENTUCKY APPLICANTS:** Any person who knowingly and with the intent to defraud any Insurance Company or other person files an application for insurance containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime.

**NOTICE TO MAINE APPLICANTS:** It is a crime to provide false, incomplete or misleading information to an Insurance Company for the purpose of defrauding the Company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**NOTICE TO MICHIGAN APPLICANTS:** Any person who knowingly and with intent to injure or defraud any insurer submits a claim containing any false, incomplete or misleading information shall upon conviction, be subject to imprisonment for up to one year for a misdemeanor conviction or up to ten years for a felony conviction and payment of a fine of up to \$5,000.

**NOTICE TO MINNESOTA APPLICANTS:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**NOTICE TO NEVADA APPLICANTS:** Pursuant to NRS 686A.291, any person who knowingly and willfully files a statement of claim that contains any false, incomplete or misleading information concerning a material fact is guilty of a felony.

**NOTICE TO NEW HAMPSHIRE APPLICANTS:** Any person who, with purpose to injure, defraud or deceive any Insurance Company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**NOTICE TO NEW JERSEY APPLICANTS:** Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

**NOTICE TO LOUISIANA AND NEW MEXICO APPLICANTS:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**NOTICE TO NEW YORK APPLICANTS:** Any person who knowingly and with intent to defraud any Insurance Company or other person files an application for insurance or statement of claims containing any materially false information, or conceals for the purpose of misleading information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**NOTICE TO OHIO APPLICANTS:** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**NOTICE TO PENNSYLVANIA APPLICANTS:** Any person who knowingly and with the intent to defraud any Insurance Company or other person files an application for insurance or statement of claim containing any fact materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**NOTICE TO TENNESSEE & VIRGINIA APPLICANTS:** It is a crime to knowingly provide false, incomplete or misleading information to an Insurance Company for the purpose of defrauding the Company. Penalties include imprisonment, fines and denial of insurance benefits.

### Important Reminder

The coverage for which you are applying is written on a CLAIMS-MADE basis and, subject to its provisions, applies only to claims first made against you and reported to the Company in writing during the policy period, unless an extended reporting period applies.

I/We hereby declare the above statements and particulars are true and that I/We agree that this application shall be the basis of the contract with the Company.

Ву: \_\_\_\_\_

(Title)

Date of application \_\_\_\_\_

AGENT COUNT BY STATE (Indi

(Indicate only those eligible for program)

· · ·	
ALABAMA	MISSOURI
ALASKA	MONTANA
ARIZONA	NEBRASKA
ARKANSAS	NEVADA
CALIFORNIA	NEW HAMPSHIRE
COLORADO	NEW JERSEY
	NEW MEXICO
DELAWARE	NEW YORK
D.C.	NORTH CAROLINA
FLORIDA	NORTH DAKOTA
GEORGIA	OHIO
HAWAII	OKLAHOMA
IDAHO	OREGON
ILLINOIS	PENNSYLVANIA
INDIANA	RHODE ISLAND
IOWA	SOUTH CAROLINA
KANSAS	SOUTH DAKOTA
KENTUCKY	TENNESSEE
LOUISIANA	TEXAS
MAINE	UTAH
MARYLAND	VERMONT
MASSACHUSETTS	VIRGINIA
MICHIGAN	WASHINGTON
MINNESOTA	WEST VIRGINIA
MISSISSIPPI	WISCONSIN
	WYOMING
OTHER LOCATIONS:	

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