

Arch Insurance **Australia**

2025

- 
- OUR SIZE
 - OUR SCALE
 - OUR SERVICE
 - OUR PEOPLE

OUR SIZE

20

US\$ BILLION+

IN GROSS WRITTEN PREMIUM*

As part of Arch Capital Group Ltd., one of the world's leading and largest insurers, our brokers have the confidence of working with a partner who is here for the long-term and across all market cycles.

ARCH CAPITAL GROUP LTD.

OVERVIEW

We are proud to be part of Arch Capital Group Ltd., an S&P 500 company, and leading diversified insurer and reinsurer.

~7,000 | GLOBAL
EMPLOYEES



MARKET CAPITALISATION
US \$34bn**



TOTAL GROSS PREMIUMS WRITTEN
US \$22.9bn*



TOTAL ASSETS
US \$78.8bn*

* as of June 30, 2025.
** as of January 1, 2025.

Our Group Business Split

6%

Mortgage

✧ Arch | MI

48%

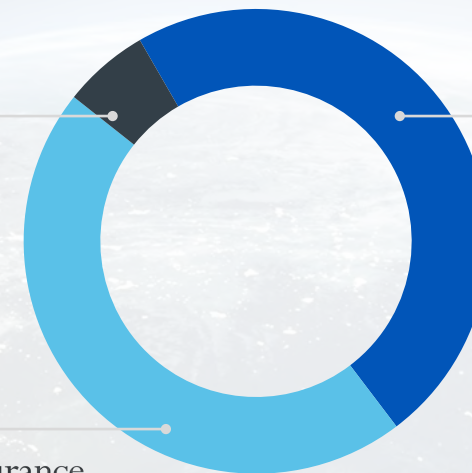
Reinsurance

✧ Arch | Re

46%

Insurance

✧ Arch | Insurance



Financial Strength Ratings Arch Insurance Company*

A+

A.M. Best
(Superior)

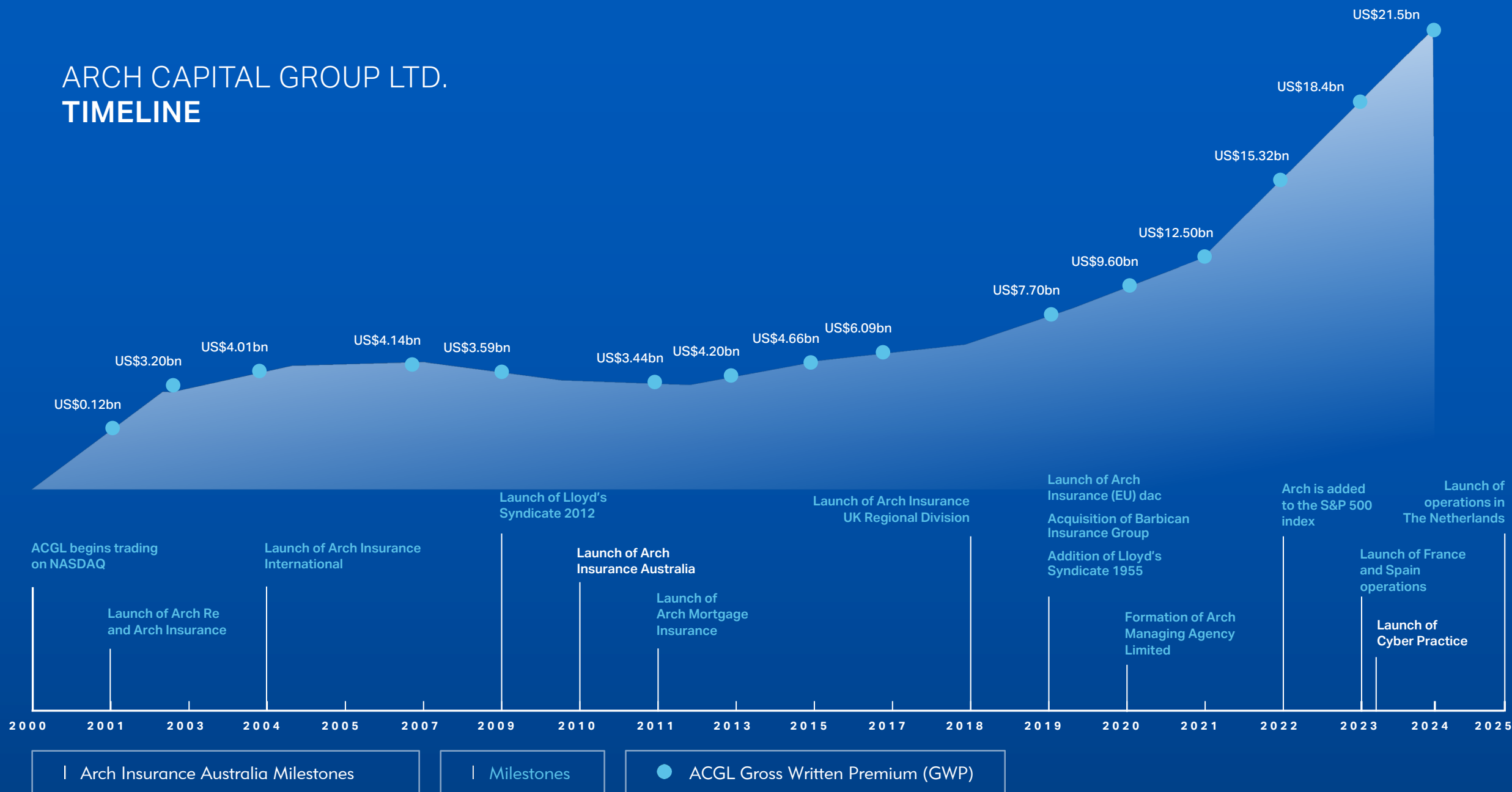
AA-

Standard & Poor's
(Strong)

*as of July 29, 2025

ARCH CAPITAL GROUP LTD.

TIMELINE



| Arch Insurance Australia Milestones

| Milestones

● ACGL Gross Written Premium (GWP)

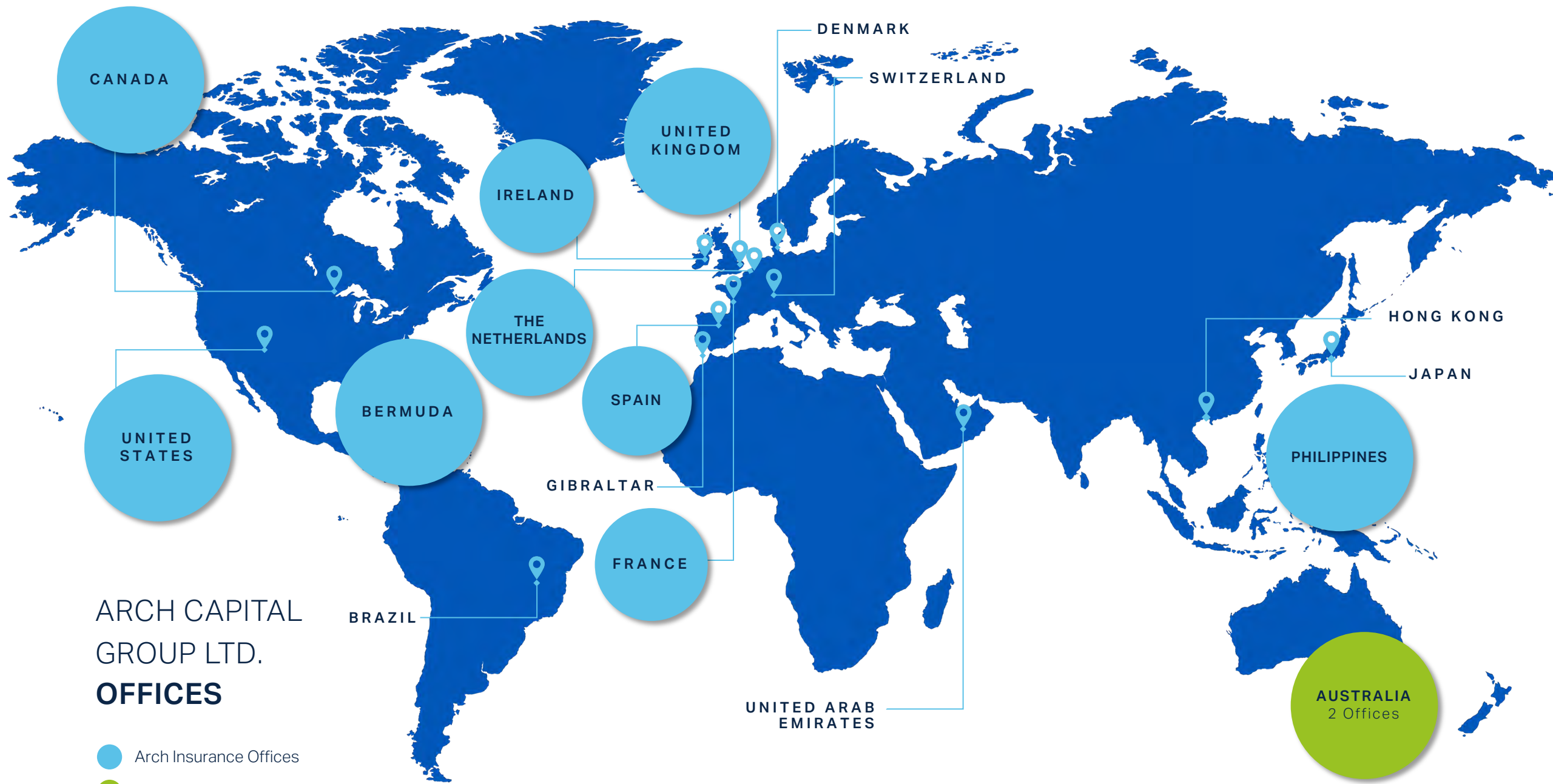
OUR SCALE



GLOBAL OFFICES

IN 18 COUNTRIES*

Our global relationships and reach across Arch Capital Group Ltd. make us a strategic partner for our brokers, with the scale, capacity and multi-line expertise to provide global solutions to respond to the needs of our mutual customers.



ARCH CAPITAL
GROUP LTD.
OFFICES

- Arch Insurance Offices
- Arch Insurance Australia

Arch Insurance Australia Overview



Arch Insurance Australia, provides specialised insurance solutions across a wide range of product lines, delivered by our team of experienced local underwriters, and award-winning in-house claims team.

OUR LINES OF BUSINESS



Accident
& Health



Casualty



Cyber



Executive
Assurance



Professional
Indemnity



Property

OUR SERVICE

STAR BROKER VOTED

CLAIMS RATING*

We strive to be the preferred partner for our brokers, providing expert underwriting, customer-focused solutions, and market leading service.



An Award-Winning Team



Insurance Business
5-Star Claims



Mansfield Awards
Specialty Finalist



Insurance Business
Top Insurance
Employer



LMI Claims Comparison
Commercial Packs/ISR
4.5 Stars



LMI Claims Comparison
Directors & Officers
5 Stars



LMI Claims Comparison
Corporate Travel
4.5 Stars



LMI Claims Comparison
Management Liability
5 Stars



LMI Claims Comparison
Professional Indemnity
5-Stars

Our Underwriting Service Approach



Curious About Risk

We aim to navigate the evolving risk landscape with agility, understand our brokers' and insureds' goals and be proactive in exploring new opportunities.



Solution-focussed

As specialists in our fields, we work hard to understand our customers' nuanced needs and work collaboratively with our brokers to deliver the most effective solutions.



Passionate About Service

We're empowered to make swift and informed decisions, communicate clearly and value face-to-face interactions to ensure responsive and accessible service.



A Dependable Partner

We seek to build enduring partnerships built on trust and integrity and work closely with our claims team to ensure holistic solutions for our customers.



Our Claims Service Proposition



Speed

We view speed across every phase of the claims lifecycle as essential to meeting broker and customer expectations.



Relationship

We are committed to building trusting, responsive and collaborative relationships with our broker partners.



Expertise

Our dedicated, experienced and knowledgeable claims teams are empowered to act quickly and decisively and apply a fair, straightforward and professional approach to every claim.



Customer-oriented

We take a pragmatic and inclusive approach that is empathetic to our customers' circumstances.



Communication

We understand the importance of proactive and continuous communication to share insights, manage expectations and maintain trust.



Pursuing Better Together®

It is our promise to
our strategic partners to:



Listen, share insights and
work together to deliver
informed solutions.



Build trusting, respectful
and responsive relationships.



Understand your goals and
explore possibilities together.

OUR PEOPLE



TOP INSURANCE EMPLOYER

2022, 2023, 2024 & 2025
INSURANCE BUSINESS
AUSTRALIA MARKET SURVEY

We take pride in building trusting, respectful, and responsive relationships with our broker partners and are honoured to have been voted Leading Insurance Employer for the last three years by our staff and peers.

OUR LEADERSHIP TEAM



Dominic Brannigan

Regional Manager,
Australia

dbrannigan@archinsurance.com.au



Michael Faulkner

Distribution &
Engagement Lead

mfaulkner@archinsurance.com.au



Michelle Armstrong

Underwriting Manager,
Casualty

marmstrong@archinsurance.com.au



Rachel Green

Underwriting Manager,
Cyber

rgreen@archinsurance.com.au



Anthony Hinde

Underwriting Manager,
Professional Indemnity

ahinde@archinsurance.com.au



Louise Lumley

Underwriting Manager,
Executive Assurance

llumley@archinsurance.com.au



Jarrod O' Connor

Underwriting Manager,
Accident & Health

joconnor@archinsurance.com.au



Brendon Terry

Underwriting Manager,
Property

bterry@archinsurance.com.au

OUR REGIONAL MANAGERS



Lucy Wood

Northern Region Underwriting Manager,
Accident & Health

lwood@archinsurance.com.au



Carmen Tung

Southern Region Underwriting Manager,
Casualty

ctung@archinsurance.com.au



Alex Mackinnon

Northern Region Underwriting Manager,
Executive Assurance

amackinnon@archinsurance.com.au



Mark Cocks

Southern Region Underwriting Manager,
Executive Assurance

mcocks@archinsurance.com.au



Chris Carreno

Northern Region Underwriting Manager,
Professional Indemnity

ccarreno@archinsurance.com.au



Chris Wild

Northern Region Underwriting Manager,
Property

cwild@archinsurance.com.au



Amanda Seng

Southern Region Underwriting Manager,
Property

aseng@archinsurance.com.au

OUR FIRST PARTY CLAIMS KEY CONTACTS



Joseph Donovan

Claims Manager

jdonovan@archinsurance.com.au



Tainui McGregor

First Party Claims Manager

tmcgregor@archinsurance.com.au



Rhonda Ghazal

Senior Claims Handler,
Property

rghazal@archinsurance.com.au



Michael Abat

Senior Claims Handler,
Accident & Health

mabat@archinsurance.com.au



Leah Giragosian

Claims Handler,
Accident & Health

lgiragosian@archinsurance.com.au

OUR THIRD PARTY CLAIMS KEY CONTACTS



Joseph Donovan

Claims Manager

jdonovan@archinsurance.com.au



Ananya Tiwari

Third Party Claims Manager

atiwari@archinsurance.com.au



Kelvin Hui

Senior Claims Handler

khui@archinsurance.com.au



Annie Swan

Senior Claims Handler

aswan@archinsurance.com.au



Christian Rono

Claims Handler

crono@archinsurance.com.au



Ayesha Omer

Claims Handler

aomer@archinsurance.com.au

