



PROFESSIONAL INDEMNITY

Policies as unique as your business

The Professional Indemnity team at Arch Insurance offers a broad range of industry sectors in the Australian market.

Our underwriters possess a wealth of experience across all professions, catering to larger complex risks as well as SME business and providing capacity on both primary and excess basis.

We use our own specialised wordings which can be tailored to individual needs of clients.

Capacity

Deploying limits up to
\$10,000,000

Customer Profile

- Architects and engineers.
- Accountants.
- Lawyers.
- Design and construct.
- Environmental.
- Management consultants.
- Beauticians/allied health.
- Miscellaneous.



Curious About Risk

We aim to navigate the evolving risk landscape with agility, understand our brokers' and insureds' goals and be proactive in exploring new opportunities.



Solution-focused

As specialists in our fields, we work hard to understand our customers' nuanced needs and work collaboratively with our brokers to deliver the most effective solutions.



Passionate About Service

We're empowered to make swift and informed decisions, communicate clearly and value face-to-face interactions to ensure responsive and accessible service.



A Dependable Partner

We seek to build enduring partnerships built on trust and integrity and work closely with our claims team to ensure holistic solutions for our customers.

Partnering with a Leading Global Insurer

We are proud to be part of Arch Capital Group Ltd, an S&P 500 company and a leading diversified insurer and reinsurer with over 8,000 global employees.

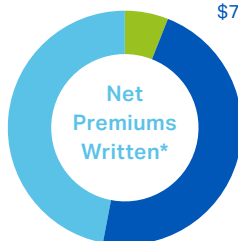


Scan QR code or click to view a Consolidated AGL Corporate Overview

47%
Reinsurance
\$7.6B

6%
Mortgage
\$1.1B

47%
Insurance
\$7.8B



Arch Capital Group Ltd. Overview*



Market Capitalisation

US \$35B*



Total Gross Premiums Written

US \$22.9B*



Total Assets

US \$79.2B*

*Information as of December 31, 2025. Excludes the result of Somers Holdings Ltd. (formerly Watford Holdings Ltd.)

Our Claims Philosophy

Our claims philosophy is founded on five key services principles:



SPEED



RELATIONSHIPS



EXPERTISE



CUSTOMER-ORIENTED



COMMUNICATION

For more information about Arch Insurance Australia, please visit archinsurance.com.au

Pursuing Better Together*

Pursuing Better Together encapsulates how we always aspire to do business at Arch Insurance.

It is an approach that is based on collaboration, responsiveness and a genuine commitment to continually raising the bar.

It is our promise to our brokers, colleagues and other partners to:

- Listen, share insights and work together to deliver informed solutions.
- Build trusting, respectful and responsive relationships.
- Understand your goals and explore possibilities together.

KEY CONTACTS

Northern region

Aisling Hegarty

Head of Professional Indemnity
ahegarty@archinsurance.com.au
 Direct: +61 (0) 3 8614 6412
 Mobile: +61 (0) 414 319 861

Chris Carreno

Northern Region Manager,
 Professional Indemnity
ccarreno@archinsurance.com.au
 Direct: +61 (0) 2 8284 8421
 Mobile: +61 (0) 433 956 434

Jacqueline Kilday

Senior Underwriter,
 Professional Indemnity
jkilday@archinsurance.com.au
 Direct: +61 (0) 2 8284 8439
 Mobile: +61 (0) 434 484 018

Ozgun Gulseven

Underwriter,
 Professional Indemnity
ogulseven@archinsurance.com.au
 Direct: +61 (0) 2 8284 8411
 Mobile: +61 (0) 403 127 870

Or email

info@archinsurance.com.au
 and one of our specialist underwriters will contact you.

Arch Underwriting at Lloyd's (Australia) Pty Limited

Suite 2 Level 11, 360 Collins Street, Melbourne VIC 3000
 + 61 3 9629 5444

Level 10, 155 Clarence Street, Sydney, NSW 2000
 + 61 2 8284 8400

[in](https://www.linkedin.com/company/arch-insurance-australia) [linkedin.com/company/arch-insurance-australia](https://www.linkedin.com/company/arch-insurance-australia)
[X](https://twitter.com/archinsurance) [@archinsurance](https://twitter.com/archinsurance)

© 2026 Arch Capital Group Ltd. All rights reserved.