

# INDIVIDUAL PERSONAL ACCIDENT & SICKNESS

## First class protection for you and your business

The Accident & Health team at Arch Insurance Australia has a wealth of knowledge and expertise providing solutions for Australian brokers and clients.

We offer a strong product and a flexible underwriting approach to provide our clients financial protection against bodily injury, sickness, accidental death and permanent disablement.

### Highlights

- Worldwide coverage.
- 24/7 injury and sickness coverage available.
- 100% of salary offered.
- Flexible limits up to \$5,000 per week. Lump sum payment (fixed amount and/or salary linked, payable over and above workers compensation).
- Options for clients over 65 years old. No external tests and documents required over and above the proposal form.
- Local claims service.

### Customer Profile

#### Includes, but not limited to:

- Self-employed persons.
- Office workers.
- Skilled tradesmen.
- Civil engineers.
- Consultants.
- Marine skippers and deckhands.
- Construction workers.

**AVAILABLE ON COVERHUB**  
Quote to bind in 5 minutes

### Arch CoverHub

Individual Personal Accident & Sickness coverage is available through Arch CoverHub, our online self-service portal that allows you to quote and bind effectively and efficiently. With direct access to one of our experienced underwriters through the LiveChat function, you'll receive an immediate response to any query that may arise.

#### Features of Arch CoverHub include:

- Real time referrals.
- LiveChat with instant access to local underwriters.
- Tailoring to suit your client's needs with the ability to alter limits and excesses.
- Quick quote option.
- Instant bind functionality.
- Proposal form generated based on declared information.
- Ability to modify the policy mid term.

Available on multiple devices including mobile and iPad.



### Curious About Risk

We aim to navigate the evolving risk landscape with agility, understand our brokers' and insureds' goals and be proactive in exploring new opportunities.



### Solution-focused

As specialists in our fields, we work hard to understand our customers' nuanced needs and work collaboratively with our brokers to deliver the most effective solutions.



### Passionate About Service

We're empowered to make swift and informed decisions, communicate clearly and value face-to-face interactions to ensure responsive and accessible service.



### A Dependable Partner

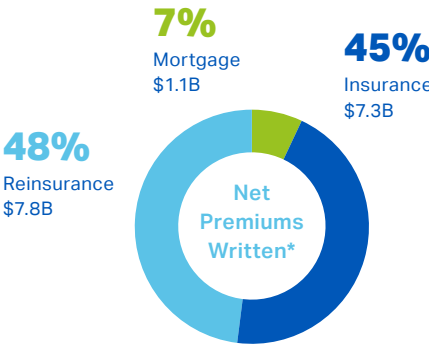
We seek to build enduring partnerships built on trust and integrity and work closely with our claims team to ensure holistic solutions for our customers.

## Partnering with a Leading Global Insurer

We are proud to be part of Arch Capital Group Ltd, an S&P 500 company and a leading diversified insurer and reinsurer with over 7,000 global employees.



Scan QR code or click to view a Consolidated AGL Corporate Overview



## Arch Capital Group Ltd. Overview\*



Market Capitalisation

**US \$34B\*\***



Total Gross Premiums Written

**US \$22.0B\***



Total Assets

**US \$75.2B\***

\*Information as of March 31 2025. Excludes the result of Somers Holdings Ltd. (formerly Watford Holdings Ltd.)

\*\*Information as of January 1 2025.

## Our Claims Philosophy

Our claims philosophy is founded on five key services principles:



**SPEED**



**RELATIONSHIPS**



**EXPERTISE**



**CUSTOMER-ORIENTED**



**COMMUNICATION**

For more information about Arch Insurance Australia, please visit [archinsurance.com.au](https://archinsurance.com.au)

## Pursuing Better Together®

Pursuing Better Together encapsulates how we always aspire to do business at Arch Insurance.

It is an approach that is based on collaboration, responsiveness and a genuine commitment to continually raising the bar.

It is our promise to our brokers, colleagues and other partners to:

- Listen, share insights and work together to deliver informed solutions.
- Build trusting, respectful and responsive relationships.
- Understand your goals and explore possibilities together.

## KEY CONTACTS

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