



INDIVIDUAL PERSONAL ACCIDENT & SICKNESS

First class protection for you and your business

The Accident & Health team at Arch Insurance Australia has a wealth of knowledge and expertise providing solutions for Australian brokers and clients.

We offer a strong product and a flexible underwriting approach to provide our clients financial protection against bodily injury, sickness, accidental death and permanent disablement.

Highlights

- Worldwide coverage.
- 24/7 injury and sickness coverage available.
- 100% of salary offered.
- Flexible limits up to \$5,000 per week. Lump sum payment (fixed amount and/or salary linked, payable over and above workers compensation).
- Options for clients over 65 years old. No external tests and documents required over and above the proposal form.
- Local claims service.

Customer Profile

Includes, but not limited to:

- Self-employed persons.
- Office workers.
- Skilled tradesmen.
- Civil engineers.
- Consultants.
- Marine skippers and deckhands.
- Construction workers.

AVAILABLE ON COVERHUB

Quote to bind in 5 minutes

Arch CoverHub

Individual Personal Accident & Sickness coverage is available through Arch CoverHub, our online self-service portal that allows you to quote and bind effectively and efficiently. With direct access to one of our experienced underwriters through the LiveChat function, you'll receive an immediate response to any query that may arise.

Features of Arch CoverHub include:

- Real time referrals.
- LiveChat with instant access to local underwriters.
- Tailoring to suit your client's needs with the ability to alter limits and excesses.
- Quick quote option.
- Instant bind functionality.
- Proposal form generated based on declared information.
- Ability to modify the policy mid term.

Available on multiple devices including mobile and iPad.



Curious About Risk
We aim to navigate the evolving risk landscape with agility, understand our brokers' and insureds' goals and be proactive in exploring new opportunities.



Solution-focused
As specialists in our fields, we work hard to understand our customers' nuanced needs and work collaboratively with our brokers to deliver the most effective solutions.



Passionate About Service
We're empowered to make swift and informed decisions, communicate clearly and value face-to-face interactions to ensure responsive and accessible service.



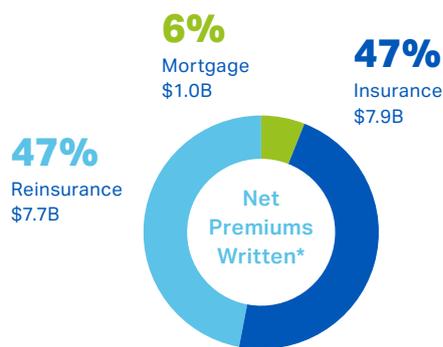
A Dependable Partner
We seek to build enduring partnerships built on trust and integrity and work closely with our claims team to ensure holistic solutions for our customers.

Partnering with a Leading Global Insurer

We are proud to be part of Arch Capital Group Ltd, an S&P 500 company and a leading diversified insurer and reinsurer with over 7,000 global employees.



Scan QR code or click to view a Consolidated AGL Corporate Overview



Arch Capital Group Ltd. Overview*



Market Capitalisation
US \$34B**



Total Gross Premiums Written
US \$22.8B*



Total Assets
US \$79.2B*

*Information as of September 30, 2025. Excludes the result of Somers Holdings Ltd. (formerly Watford Holdings Ltd.)
**Information as of January 1, 2025.

Our Claims Philosophy

Our claims philosophy is founded on five key services principles:



SPEED



RELATIONSHIPS



EXPERTISE



CUSTOMER-ORIENTED



COMMUNICATION

For more information about Arch Insurance Australia, please visit archinsurance.com.au

Pursuing Better Together®

Pursuing Better Together encapsulates how we always aspire to do business at Arch Insurance.

It is an approach that is based on collaboration, responsiveness and a genuine commitment to continually raising the bar.

It is our promise to our brokers, colleagues and other partners to:

- Listen, share insights and work together to deliver informed solutions.
- Build trusting, respectful and responsive relationships.
- Understand your goals and explore possibilities together.

KEY CONTACTS

Jarrod O'Connor
Southern Region Branch Manager & Head of Accident & Health
joconnor@archinsurance.com.au
Direct: +61 (0) 3 8614 6406
Mobile: +61 (0) 409 611 885

Nick Barry
Southern Region Underwriting Manager, Accident & Health
nbarry@archinsurance.com.au
Direct: +61 (0) 3 8614 6486
Mobile: +61 (0) 448 765 054

Lucy Wood
Northern Region Underwriting Manager, Accident & Health
lwood@archinsurance.com.au
Direct: +61 (0) 2 8284 8413
Mobile: +61 (0) 466 324 795

Jonjo Kaye
Underwriter, Accident & Health
jkaye@archinsurance.com.au
Direct: +61 (0) 2 8284 8434
Mobile: +61 (0) 439 439 351

Or email info@archinsurance.com.au and one of our specialist underwriters will contact you.

Arch Underwriting at Lloyd's (Australia) Pty Limited
Suite 2 Level 11, 360 Collins Street, Melbourne VIC 3000
+ 61 3 9629 5444
Level 10, 155 Clarence Street, Sydney, NSW 2000
+ 61 2 8284 8400

[in linkedin.com/company/arch-insurance-australia](https://www.linkedin.com/company/arch-insurance-australia)
[X @archinsurance](https://twitter.com/archinsurance)