

CASUALTY

Whatever your business, we've got you covered

The Casualty team at Arch Insurance Australia is focused on providing Public and Products liability cover for mid-market, corporate and SME businesses. We offer both Primary and Excess policies and have a strong products focus providing policies for manufacturers, importers, exporters wholesalers and retailers as well as for a diverse range of other occupations and industries. We can provide bespoke solutions for your clients and offer a wide range of optional extensions – occupation dependent – including errors and omissions, product recall, environmental impairment liability, fault workmanship and others.

Capacity

Deploying limits up to
AU\$50m Primary and
AU\$50m Excess.

Appetite Includes

- Manufacturing.
- Importing & Exporting.
- Wholesaling.
- Retail.
- Service and Repair.
- Property Owners.
- White Collar Consultancy.

Broad range of Optional Extensions:

- Errors and Omissions.
- Product Recall Expenses.
- Faulty Workmanship.
- Driving Risk.
- Environmental Impairment Liability .
- UAV.



Curious About Risk

We aim to navigate the evolving risk landscape with agility, understand our brokers' and insureds' goals and be proactive in exploring new opportunities.



Solution-focused

As specialists in our fields, we work hard to understand our customers' nuanced needs and work collaboratively with our brokers to deliver the most effective solutions.



Passionate About Service

We're empowered to make swift and informed decisions, communicate clearly and value face-to-face interactions to ensure responsive and accessible service.



A Dependable Partner

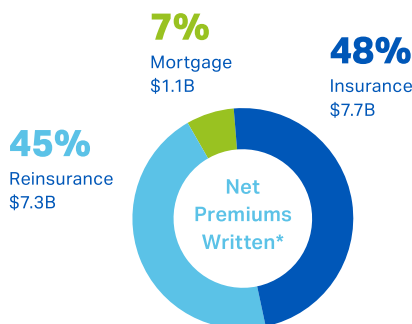
We seek to build enduring partnerships built on trust and integrity and work closely with our claims team to ensure holistic solutions for our customers.

Partnering with a Leading Global Insurer

We are proud to be part of Arch Capital Group Ltd, an S&P 500 company and a leading diversified insurer and reinsurer with over 8,000 global employees.



Scan QR code or click to view a Consolidated ACGL Corporate Overview



Arch Capital Group Ltd. Overview*



Market Capitalisation

US \$35.6B*



Total Gross Premiums Written

US \$22.8B*



Total Assets

US \$85.2B*

*Information as of June 30, 2026. Excludes the result of Somers Holdings Ltd. (formerly Watford Holdings Ltd.)

Our Claims Philosophy

Our claims philosophy is founded on five key services principles:



SPEED



RELATIONSHIPS



EXPERTISE



CUSTOMER-ORIENTED



COMMUNICATION

For more information about Arch Insurance Australia, please visit archinsurance.com.au

Pursuing Better Together®

Pursuing Better Together encapsulates how we always aspire to do business at Arch Insurance.

It is an approach that is based on collaboration, responsiveness and a genuine commitment to continually raising the bar.

It is our promise to our brokers, colleagues and other partners to:

- Listen, share insights and work together to deliver informed solutions.
- Build trusting, respectful and responsive relationships.
- Understand your goals and explore possibilities together.

KEY CONTACTS

Andrew Whitlock

Northern Region

Underwriting Manager, Casualty

awhitlock@archinsurance.com.au

Direct: +61 (0) 2 8284 8431

Mobile: +61 (0) 406 639 891

Javier Gonzalez

Underwriter, Casualty

jgonzalez@archinsurance.com.au

Direct: + 61 (0) 2 8284 8433

Mobile: +61 (0) 403 905 734

Carmen Tung

Southern Region

Underwriting Manager, Casualty

ctung@archinsurance.com.au

Direct: +61 (0) 3 8614 6478

Mobile: +61 (0) 422 848 244

Leonard Brandle

Underwriter, Casualty

lbrandle@archinsurance.com.au

Direct: + 61 (0) 3 8614 6428

Mobile: +61 (0) 421 747 465

Or email

info@archinsurance.com.au

and one of our specialist underwriters will contact you.

Arch Underwriting at Lloyd's (Australia) Pty Limited

Suite 2 Level 11, 360 Collins Street, Melbourne VIC 3000

+ 61 3 9629 5444

Level 10, 155 Clarence Street, Sydney, NSW 2000

+ 61 2 8284 8400

[in linkedin.com/company/arch-insurance-australia](https://www.linkedin.com/company/arch-insurance-australia)

[X @archinsurance](https://twitter.com/archinsurance)

© 2026 Arch Capital Group Ltd. All rights reserved.