

ACCIDENT & HEALTH CLAIMS

NOW IN-HOUSE

Arch's claims service, renowned for its five-star awards, is proud to announce its latest expansion into the Accident & Health sector. With a client-centric approach, we've transitioned our claims management in-house, ensuring that our brokers and clients receive a comprehensive and streamlined service experience from start to finish. Our claims team have years of expertise and are well-equipped with resources. They are available to meet your service requirements and assist with any inquiries you may have. This evolution in our service reflects the same commitment to excellence that has earned us industry recognition and accolades from our broker partners, and underscores our dedication to developing the exceptional talent within Arch Insurance.

OUR APPROACH TO DOING BUSINESS



Speed

We view speed across every phase of the claims lifecycle as essential to meeting broker and customer expectations.



Relationships

We are committed to building trusting, responsive and collaborative relationships with our broker partners.



Expertise

Our dedicated, experienced and knowledgeable claims teams are empowered to act quickly and decisively and apply a fair, straightforward and professional approach to every claim.



Customer-Oriented

We take a pragmatic and inclusive approach that is empathetic to our customers' circumstances.



Communication

We understand the importance of proactive and continuous communication to share insights, manage expectations and maintain trust.

KEY CLAIMS CONTACTS



General Information

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