# ARCH **RISK MANAGEMENT**

## **Wholesalers** - Risk Management Considerations

Wholesalers often undertake a wide range of business operations, which may include warehousing and storage, and road haulage and distribution, amongst others. As a result, the range of associated risks that must be managed are also often wide-ranging too.

Whether you own a small supply operation, or are part of a larger organisation, you need to be aware of your responsibilities to ensure you provide a healthy and safe environment for, not only your staff and members of the public who make use of your services, but contractors, suppliers and anyone else visiting your premises.

These key considerations will help your business reduce risk in order to ensure the health and safety of anyone who works in/on, or visits the premises, including any associated vehicles used.

### Key Considerations for Wholesalers

1. A variety of systems are used for storing goods, from pallets to static racking. What do you consider important factors in choosing the storage method/s best for your facility? Are all used and stored chemicals segregated by class and type?
2. What training are staff given on how to properly lift, handle and carry objects to avoid back and other injuries? Does your training include working at checkouts?
3. Do you have a suitable and sufficient fire risk assessment prepared by a competent person? Do staff know what to do if there is a fire and how to evacuate the premises safely?
4. Unfortunately, violence and personal injuries against staff members sometimes happen. Have staff been briefed on avoiding confrontation?
5. How do you ensure that any grounds or land around your property are safe? This includes access and egress points for those with a disability; pathways kept clear and well lit; a clear separation of pedestrians and vehicles (especially around delivery areas and in carparks)?
6. Are you aware of, and have a procedure in place that adheres to, the legal requirements for dealing with waste?

### Relevant eLearning modules include:

- ✓ Slips Trips and Falls
- ✓ Manual Handling
- ✓ DSE
- ✓ Accident Reporting
- ✓ Health & Safety Management
- ✓ Risk Assessment
- ✓ Fire Safety
- ✓ Managing First Aid
- ✓ Working at Height
- ✓ Workplace Equipment
- ✓ Mental Health Awareness
- ✓ Managing Stress
- ✓ Managing Absence
- ✓ Effective Questioning and Listening
- ✓ Modern Slavery

The above are part of the current 23 eLearning modules available within the Arch Risk Management website.

### Find out more

- Sign into the Arch Risk Management portal (available to all Arch eligible policyholders).
- Click the 'Key Risks' section for more detailed information and guidance.
- Learn about the health and safety issues that can impact your business, as well as all the resources, e-learning modules and support to enable you to manage them.

**To register for Arch Risk Management, scan the QR code.**

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*As of March 31, 2025